

# Prince Kumar

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## Objective

Experienced Full Stack Developer with over 2 years in the industry, skilled in problem-solving, analytics, and decision making. Adept at thriving in fast-paced environments and delivering high-quality, impactful applications.

## Skills

**Languages:** JavaScript, TypeScript, SQL

**Frontend Technologies:** Angular, Ionic (Cross-Platform Mobile), HTML, CSS, Bootstrap

**Backend Technologies:** Node.js, Express.js, Kafka (Message Queue/Streaming)

**Databases:** MySQL, MongoDB

**Testing:** Jasmine

**Tools:** git, svn, jira, MS office

## Work Experience

**Gventure Technology Pvt. Ltd., Noida**

Jan 2023 - Present

**Software Developer**

**Cybellis (Angular, Node.js, TypeScript, MySQL, Redis, Kafka)**

- Developed a database-driven reporting feature, allowing users to generate custom reports by selecting specific data fields. By implementing Redis for caching report data, reduced report generation time by 50%.
- Implemented a Do Not Call (DNC) feature within both the campaign and IVR modules to ensure compliance with telemarketing regulations.
- Conducted unit testing in Angular to ensure code quality and functionality, resulting in a 20% improvement in overall code quality.
- Implemented a scripting feature for inbound calls, enabling agents to use different scripts based on call context, resulting in a 15% improvement in agent performance.
- Implemented call dispositions, enabling agents to categorize call outcomes after each call, resulting in a 20% increase in sales.

**CeleTel (Angular, Node.js, TypeScript, MySQL)**

- Developed key features for a CRM dialer application, including campaign management, adhering to TRAI (Telecom Regulatory Authority of India) guidelines and other relevant Indian regulations.
- Developed the backend for a DID management module using Node.js, ensuring the uniqueness of DID numbers assigned to users within the CRM dialer application.
- Designed and developed user-friendly reporting features that allowed users to view campaign data in both tabular and graphical formats, with the ability to filter reports by individual campaign.
- Implemented comprehensive reporting features accessible through a user interface (Angular), providing tabular and graphical data representations with campaign-specific filtering capabilities.
- Developed and integrated backend (Node.js) and frontend (Angular) logic to automate the executive user onboarding process, enabling UI-based management of account status (active/inactive) and automated email delivery of login credentials using Node mailer.

## Education

**BRABU Bihar**

Jun 2014 - July 2017

**B.Com**

Relevant Coursework: Financial Accounting, Business Statistics, Economics, Taxation, Business Law

## Certification

- Introduction to career skills in software development on linkedin
- Career essentials in software development by Microsoft and linkedin
- UI development with angular on learnVern(NSDC)
- AI Intelligence for business