

FAHAD IBRAHIM ALABDULWAHED

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PROFESSIONAL SUMMARY

Proactive and detail-oriented IT professional with a strong foundation in technology and business optimization. Skilled in troubleshooting, network management, and customer service. Aiming to contribute to innovative organizations through technical expertise and effective problem-solving.

EDUCATION

Intermediate Diploma in Computer and Information Technology

Jubail Industrial College | 09/2019 - 09/2023 | GPA: 3.44/4

Bachelor of Science in Information Technology (In Progress)

Saudi Electronic University | 08/2024 - Present

WORK EXPERIENCE

IT Trainee | Saudi Aramco | 06/2023 - 09/2023

- Provided technical support, resolving hardware and software issues efficiently.
- Managed network devices, including routers and switches.
- Enhanced skills through workshops, e-learning courses, and independent study.

SKILLS

Technical: Network Troubleshooting, IT Support, Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)

Soft Skills: Time Management, Team Collaboration, Communication, Self-Motivation, Adaptability

CERTIFICATIONS

- Intermediate Diploma in Computer and IT (2019 - 2023)
- Internship Certificate from Saudi Aramco (2023)
- Aramco E-Course Certificates (Digital Trends, IT Asset Management, and more)
- Volunteer Work Certificates (2023)

LETTERS OF RECOMMENDATION

Recommendation letter from IT specialist and group leader from Aramco (09/2023 - Present)

LANGUAGES

Arabic: Native Proficiency | English: Professional Proficiency