Anup Singh

Full Stack Developer | B.Tech in Computer Science & Engineering | Freshdesk CRM Developer at Care Health Insurance

☐ anupsingh706850@gmail.com   ☐ +91 7068503236   ☐ India   ☐ GitHub   ☐ LinkedIn

---

WORK EXPERIENCE

Care Health Insurance, Gurugram
Full Stack Developer
April 2024 – Present

- Developed custom features and apps on Freshdesk CRM using Node.js and JavaScript, streamlining ticket automation workflows.

- Leveraged Freshdesk APIs to enhance customer support functionalities and third-party system integrations.

- Worked across both frontend and backend, contributing to scalable architecture and smooth ticket lifecycle management.

- Followed Agile practices and collaborated with cross-functional teams to ensure timely delivery of tasks.

- Utilized REST APIs, Git version control, and debugging tools for efficient development.

Techwin Lab, Mohali
PHP Developer Intern
Sept 2023 – Dec 2023

- Developed secure login, OTP, and admin APIs using CodeIgniter 3.

- Integrated PHPMailer for reliable and secure email delivery.

- Transformed Figma designs into responsive and accessible web pages.

Prutor@IITK
Full Stack Developer Intern
Aug 2022 – Nov 2022

- Built dashboard interfaces and admin panels with HTML, CSS, JavaScript.

- Implemented backend logic in PHP with MySQL integration and custom validations.

EDUCATION

Feroze Gandhi Institute of Engineering and Technology, Raebareli
Bachelor of Technology in Computer Science & Engineering
2019 – 2023 | CGPA: 7.51/10

Government Polytechnic College, Mahoba, Uttar Pradesh
Diploma in Computer Science & Engineering
2016 – 2019 | Percentage: 74.56%

PROJECTS

Food Delivery Management System

- Developed a food ordering web app with cart functionality, category-wise display, and admin panel.

- Used PHP and MySQL with secure authentication and session management.

Painting Estimate System

- Created a web-based estimation platform using Laravel.

- Implemented category-wise pricing and downloadable service reports for clients.

SKILLS

- **Languages**: Node.js, PHP, JavaScript, C/C++, Java

- **Frameworks**: Express.js, Laravel, MVC

- **Databases**: MySQL

- **Tools & Tech**: Git, Postman, VS Code, Jira

- **Platforms**: Freshdesk CRM, REST APIs

ACHIEVEMENTS

- Solved 250+ coding problems on HackerRank and CodeChef

- Participated in coding contests and internal hackathons