

RUTUJA PATADE (CSM)

Domain: MDM (Master Data Management) /PIM (Product Implementation Management) / CRM

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❖ Summary:

- ✓ With over 5 years of experience in Quality Analysis and Project Management, I am proficient in Agile/Scrum Methodologies, Test Case/Scripts development, Documentation, Change Requirements, Requirement Analysis, and Project Management.
- ✓ Experienced in SDLC for project development and deployment by following Agile Scrum and Waterfall methodologies.
- ✓ Proficient in writing various documents, such as BRD, Use Cases, User Stories, Flowcharts, Implementation Guides & Manuals, Integration Document, Business Rule Specifications Document, User Guide & Manual, and Workflow Specifications Document.
- ✓ Skilled in prioritizing requirements, defining project scope, and managing product backlogs.
- ✓ Led Agile ceremonies, including Daily Standups, Retrospectives, and Sprint Reviews.
- ✓ Collaborated closely with clients to gather requirements and deliver tailored products.
- ✓ Led and directed manual testing efforts across multiple projects, ensuring optimal functionality and delivering superior software quality.
- ✓ Responsible for creating and executing test cases, identifying defects, and collaborating with development teams for timely resolution based on requirements analysis and design documents.
- ✓ Executed functional and non-functional test cases, identified, recorded, and tracked software defects using bug tracking tools such as Jira.
- ✓ Performed exploratory testing to uncover issues not identified by scripted test cases.
- ✓ Conducted regression testing to verify software fixes and enhancements. Worked on an automation-based project.
- ✓ Conducted and participated in daily stand-up meetings and sprint planning sessions, providing input on test progress and contributing to discussions to address testing challenges.
- ✓ Analyzed business and functional requirements to create detailed test plans and test scenarios, ensuring alignment with project objectives and user needs.
- ✓ Passionate about leveraging my skills, experience, and vision to drive organizational success

❖ Employment History:

- **Pivotree (Formerly Codifyd Pvt Ltd)**, Quality Analyst, October 2019 – September 2024
- **AquaOrange**, Senior Quality Analyst, September 2024 – Present

❖ Technical Key Skills:

- ✓ Project Management Software -Jira
- ✓ Agile Scrum Methodologies |Epics & User Stories
- ✓ Manual Testing and Automation Testing
- ✓ UAT
- ✓ Waterfall Flow | BRD | SDD
- ✓ API Testing
- ✓ Manage Releases & Deliveries
- ✓ Defining the Roadmap | Sprint Planning
- ✓ Release Notes & Retrospectives.
- ✓ Requirement Elicitation & Requirement Analysis

❖ Tools:

- ✓ MDM (Master Data Management) Tools - STIBO STEP | Enterworks | Riversand
- ✓ ZOHO CRM
- ✓ JIRA | MS Visio | Lucid-Chart | MS Office | Draw.io | MS PowerPoint | MS Word | MS Excel | Google sites | POSTMAN Tool | GraphQL

❖ Organisation – AquaOrange’s Experience Role – Senior Quality Assurance Analyst

➤ Project Portfolio Summary:

1. **Jim Thompson- Technology: ZOHO CRM**
2. **Weston Myer- Technology: ZOHO CRM**
3. **Plantation- Technology: ZOHO CRM**
4. **Rabbit Reward- Technology: ZOHO CRM**

➤ Roles & Responsibilities Across Projects:

- Led testing efforts on Zoho CRM, ensuring product quality and functional reliability.
- Developed and executed test scripts for various features and functionalities.
- Managed Jira board setup and user stories.
- Conducted requirement tracking and modification management.
- Conducted functional testing and API testing using Postman to verify system integrations.
- Assisted clients during User Acceptance Testing (UAT) by addressing issues and providing clarification.
- Conducted manual testing across different modules to identify bugs and ensure application stability.
- Collaborated directly with clients to understand their requirements, providing continuous support throughout the UAT (User Acceptance Testing) phase.
- Coordinated internal calls with developers for effective communication and update Jira cards.
- Wrote detailed test cases/scripts and test scenarios, involved in manual testing and maintaining the test library.

➤ Technology Focus:

- Primary focus on implementing ZOHO CRM ensuring high-quality product delivery across various domains.
- **Tech Stack:** Jira, MS-Excel, MS-Word, Functional, Agile methodology, Process Explorer, Regression Testing, POSTMAN Tool.

❖ Organisation - Pivotree’s Project Experience: Role - Quality Assurance Analyst

➤ Project Portfolio Summary:

1. **Williams Sonoma: Technology: STIBO PIM (MDM)**
2. **Summit Racing Equipment: Technology: STIBO PIM (MDM)**
3. **Compass Item: Technology: STIBO PIM (MDM)**
4. **MSC: Technology: STIBO PIM (MDM)**

➤ Roles & Responsibilities Across Projects:

- Providing all the estimations and reviewing the test cases. Created and maintained templates for Test Strategy, Test Plan, Test Case, Test Data, Defect Report, Periodic and End of Project Reports.
- Produced various project deliverables such as RTM, BRD, Workflow Specification Document, SDD, Integration Document and User Guide & Manual.
- Worked on GraphQL queries, Automation test scripts and Automotive component (STEP).
- Performing various testing as per assigned user stories like Functional Testing, Integration Testing, Sanity

Testing and UAT testing

- Wrote detailed test cases/scripts and test scenarios, involved in manual testing and maintaining
- Responsible for Sprint Planning, Product Backlog Prioritization, Status Tracking and Retrospection Meeting.
- Managed Jira board setup and user stories.
- Conducted requirement tracking and modification management.
- Led demonstration sessions post-sprint completion for UAT.
- Facilitated grooming sessions with clients and Solution Architects.
- Worked with the development team for the development of the integration and end to end testing.
- Performing various testing as per assigned user stories like Functional Testing, Integration Testing, Sanity Testing and UAT testing
- Coordinated internal calls with developers for effective communication and update Jira cards.
- Provided feedback and assisted clients in understanding and resolving issues identified during UAT
- Analysis of automated test results and failures.
- Performed end to end Outbound and Inbound Integration for the clients.

➤ Technology Focus:

- Primary focus on implementing and utilizing STIBO PIM (MDM) technologies for Product Information Management solutions across various domains.
- This consolidation provides a comprehensive overview of my involvement in different projects, emphasizing my expertise in PIM technologies and project management responsibilities.
- **Tech Stack:** Jira, MS-Excel, MS-PowerPoint, Google sites, MS-Word, Functional & Non-Functional testing, Automation (Selenium), Process Explorer, Regression Testing, Agile Methodology, POSTMAN Tool, STEP Automotive component, GraphQL.

❖ Certifications:

- ✓ **Certified Scrum Master (CSM)**, By Scrum Alliance.
- ✓ **Syndigo PIM/MDM Foundation Certified.**
- ✓ **ChatGPT & AI Tools Workshop**, By bet10x

❖ Education:

- ✓ **Bachelor of Engineering, Computer Science:** *Padmabhusan Vasant Dada Patil College of Engineering (2018)*
- ✓ **H.S.C:** *Nirmala Memorial Foundation College of Science and Commerce (2014)*