MEHUL GUPTA

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Experience Summary

Solution-oriented & innovative software developer currently working with **Tata Consultancy Services (TCS)** as an **IT Analyst** having overall work experience of 5.6 **years.** Skilled in designing, developing, and testing scalable web-based applications across a range of technologies including strong proficiency in Node.js for back-end development. Experienced in working with multiple AWS services & different databases. Also familiar with front-end frameworks and UI development. Seeking a challenging role where I can leverage my existing expertise and continue to grow, contributing to impactful projects that meet evolving business needs.

Work Experience:

Tata Consultancy Services [April 2022 – Present]

Client: State Farm

1. Project – Operations Reporting & Analytics
Tools/ Technologies: AWS, Node.js, Ember.js/React.js, Terraform, Playwright, Python

Responsibilities:

- Active contribution in different agile ceremonies like design discussions, code reviews.

- Expansion of historical & near real time reporting for cloud contact center based on multiple criteria.

- Enablement of around 40+ new metrics for reporting purposes based on different call flows.

- Utilizing different AWS services like Lambda, API gateway, OpenSearch to build application.

- Implemented a robust, scalable API to centralize and streamline data access across multiple teams, ensuring data consistency

- Performed POC on end-to-end functional & data validation testing utilizing playwright & python.

DXC Technology [July 2019 – March 2022]

Client: HPE

1. Project – IBNext
Tools/ Technologies: Visual Studio Code, Node JS, MongoDB

Responsibilities:

- Requirement gathering, analysis, design & development of new microservices, providing effort estimate.

- Maintaining existing API's and reviewing them to accommodate business requirement.

- Designed download solution for the client which post files to salesforce using jsforce module.

- Analyzing production issues and providing technical support to resolve them diligently.

2. Project – Skuid Migration

Tools/ Technologies: Visual Studio Code, Node JS, Odata, MongoDB, Salesforce

 Responsibilities:

- Reviewing existing API's and identifying the changes required to make them Odata 4.0 compliant.
- Writing the metadata which will be consumed by UI/client (Salesforce) for creating external objects to fetch data from DB.
- Accommodate the API's to accept SOQL (salesforce object query language) and convert it to NoSQL queries.
- Connecting to salesforce using microservices to query salesforce custom objects by forming SOQL queries.

Technical Skills:

Technical Skills	● JavaScript, Node.js, Express.js, AWS ● React.js, Playwright, Python, Terraform
Software & Technologies	● Development Tools: Visual Studio Code, Salesforce ● Testing: Postman ● Database: Mongo DB, OpenSearch, DynamoDB

Certification

- AWS Certified Developer Associate

ACADEMIC QUALIFICATION

Discipline	University	Year of passing
Graduation (B Tech)	SRM University, Chennai	2019
Senior Secondary	CBSE	2015
Secondary	CBSE	2013