

SOURABH THAKUR

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Headline

Backend Developer | 3 Years Experience | Node.js, Express, PostgreSQL, MySQL, AWS | Built Scalable APIs & CRM Integrations

Professional Summary

Backend Developer with 3 years of hands-on experience in building, deploying, and maintaining scalable RESTful APIs using Node.js, Express, and relational databases like MySQL and PostgreSQL. Proven track record in CRM integrations, chatbot automation, and CI/CD pipeline implementation. Adept at improving system performance, optimizing API efficiency, and enhancing customer engagement via communication tools. Looking for impactful backend/full-stack opportunities in high-growth product companies.

Key Skills

Languages/Frameworks: Node.js, Express.js, JavaScript

Databases: PostgreSQL, MySQL, MongoDB, Redis

Cloud/DevOps: AWS (Lambda, EC2, S3, CloudWatch, SNS), Jenkins, Docker

Tools & Practices: Git, JIRA, Postman, Puppeteer, JWT, Agile, SDLC

CRM & Integrations: LeadSquared, Freshdesk, Gemini AI, WhatsApp/SMS/Email APIs

Experience

RattanIndia Enterprises Ltd

Node.js Developer | May 2022 - Present | New Delhi, India

A leading technology solutions company

Developed and optimized REST APIs used by 10K+ users for booking, ride scheduling, and user data operations (20% faster response)

Integrated IDFC and Credit Saison with the Wefin App, increasing digital loan applications by 20%

Built and maintained PostgreSQL triggers ensuring zero downtime post-Salesforce CRM deprecation

Designed CI/CD pipelines with Jenkins + AWS, reducing deployment time by 50% and increasing deployment frequency by 30%

Integrated LeadSquared and Freshdesk CRMs, improving lead conversion by 12% across 6K-10K customer inquiries

Implemented JWT-based role-based authentication and authorization, reducing unauthorized access by 15%

Enhanced engagement by 25% through automated WhatsApp, SMS, and email notifications

Launched a real-time event registration and alerting system used by 5K+ customers

Automated PDF generation for receipts using Puppeteer, reducing operations workload by 30%

Integrated Gemini AI-powered chatbot to automate customer service on the Revolt website

Collaborated with cross-functional teams using Agile methodology to deliver production-ready features

Education

B.Tech, Computer Science & Engineering
Chitkara University | Aug 2018 - May 2022

Achievements & Highlights

50% faster deployment through CI/CD automation

20% API speed improvement across customer-critical endpoints

25% boost in customer engagement via multi-channel notifications

Successful CRM and chatbot integrations, enhancing sales and support workflows