

KAREENA KAMBALIYA

Product Quality and Delivery Specialist



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EDUCATION

Bachelor of Application

BKNM University

2017 - 2020

Master of Administration (IT)

NMIMS University

2022 - 2024

EXPERTISE

- Manual Testing
- Regression Testing
- Usability Testing
- Test Case Design
- Bug Reporting
- Documentation
- Root Cause Analysis
- Release Planning
- Requirement Analysis
- User Story Analysis
- Feature Research
- Agile Methodology
- Sprint Planning
- Backlog Grooming
- Cross-functional Collaboration
- Product Lifecycle
- Customer Feedback Analysis

PROFILE

IT professional with 4 years of experience in QA and Product Management, skilled in bridging technical quality with business needs. Proven expertise in requirement gathering, user story analysis, and customer feedback to drive user-centric product features. Hands-on with sprint planning, backlog grooming, and end-to-end product lifecycle support. Strong in aligning testing insights with product strategy to ensure functional accuracy, quality releases, and business value. Currently pursuing an MBA in IT to further strengthen product and strategic decision-making.

WORK EXPERIENCE

Ecubix (CMMI Level 3)

2021 - 2023

JR. QA Engineer (Manual + Automation)

- Conducted functional, regression, and usability testing for enterprise applications, ensuring high-quality releases at Ecubix.
- Created and executed 8000+ manual test cases while supporting automation using Selenium and Maven.
- Collaborated with cross-functional teams to track and resolve bugs using JIRA and participated in Agile sprints.
- Performed API testing with Postman and validated database records using SQL and MongoDB.
- Prepared test plans, bug reports, and release documentation to support QA and product goals.
- Participated in daily scrum meetings, sprint retrospectives, and requirement reviews to ensure alignment with business expectations.
- Identified critical bugs during UAT and collaborated with developers for quick resolution, reducing live issues.
- Contributed to QA process improvement and documentation consistency across modules.

LANGUAGE

- English
- Hindi
- Gujarati

Pluto men Technologies Pvt Ltd

2023- Present

Product Quality and Delivery Specialist

- Bridged QA and Product by validating business requirements through real-world testing scenarios.
- Ensured release quality and minimized post-deployment issues by aligning test cases with user expectations.
- Translated complex user stories into structured, actionable test cases for efficient sprint execution.
- Collaborated with product and dev teams to align testing efforts with feature intent and business goals.
- Conducted requirement gathering and feature research to support user-centric product development.
- Worked directly with stakeholders to define, document, and refine business and functional requirements.
- Supported sprint planning and backlog grooming to prioritize features and improve release timelines.
- Analyzed customer feedback and usage metrics to identify product improvement opportunities.
- Contributed to the full product lifecycle for industrial solutions, from ideation to validation.
- Combined technical QA insights with product strategy to ensure both functional accuracy and user value.