Love Goel

Project manager | Sr. Business Analyst

Project Manager and Sr. Business Analyst with 4.5+ years of experience managing software projects and cross-functional teams and clients. Skilled in gathering requirements, Stakeholder communication, planning sprints, assigning tasks, facilitating Agile ceremonies and ensuring timely project delivery. Skilled in ensuring smooth execution of software projects by bridging the gap between business requirements and technical execution. Strong communication skills with hands-on experience in tools like JIRA, Confluence, and Power BI.

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EDUCATION

M.Tech
Sant Longowal Institute of Engineering and Technology, Sangrur, Punjab

07/2018 - 06/2021   *8.8 CGPA*

B.Tech
Raj Kumar Goel Institute Of Technology, Ghaziabad, UP

07/2014 - 06/2018   *74.37%*

WORK EXPERIENCE

Project Manager & Sr. Business Analyst
Chawtech Solutions Pvt. Ltd.

04/2022 - 03/2025   *Noida*

Achievements/Tasks

- Managed multiple end-to-end project deliveries by coordinating with UI/UX, development, and QA teams.
- Requirement Gathering & Analysis, along with documentation such as BRD, FRD, and SRS.
- Created project plans, defined milestones, monitored progress.
- Writing user stories, use cases and test cases.
- JIRA dashboard management, sprint management, backlog management, sprint planning and daily stand up.
- Task prioritization and its assignment to Development, Design, and QA team.
- Created reports and dashboards to track progress and share with stakeholders.

Business Analyst
Xapotech Solutions(P) Ltd

08/2020 - 04/2022   *Noida*

Key Result Area

- Requirement gathering, reviewing, and analysing.
- Backlog, User Stories, and Use Case Creation.
- Assisting Development, Design, and QA team.
- Stakeholder management.
- Prioritize requirements and Creation of prototype/mock-up's/Wireframing.
- JIRA dashboard management, sprint management, backlog management, sprint planning and daily stand up.
- Documentation like BRD, FRD, Case studies, etc.

Training
Bharat Heavy Electricals Limited

06/2017 - 07/2017   *Ranipur, Haridwar*

Achievements/Tasks

- The area of training was *STEAM TURBINE*.
- Industrial process: Manufacturing of turbine.
- Inventory process.

SKILLS

Business Analysis   Requirement Analysis   Pre/Post Sales

Project Management   Agile and its Frameworks   JIRA

Team Building, Coordination and Management   BRD, FRD, SRS

Data analysis and Visualization   Power BI   SQL

Basecamp   Requirement Elicitation Techniques

Wireframing   SDLC / Waterfall   Confluence

PROJECTS

LTY (Insurance domain) (04/2023 - 12/2023)
- Gathered detailed requirements and ensured the team had clear understanding before development began.
- Coordinated with developers, designers, QA, and clients to ensure smooth delivery of the insurance platform.
- Managed timelines, planned sprints, and tracked tasks using JIRA to make sure the project stayed on schedule.
- Regularly updated stakeholders on project progress and handled feedback to refine the platform features.
- Led sprint meetings and daily check-ins to keep everyone aligned and resolve blockers quickly.

Cleanwave (Service e-commerce) (02/2023 - 02/2024)
- Acted as a communication bridge between clients and internal teams to ensure all features met client needs.
- Managed timelines, created user stories, and monitored task progress in JIRA.
- Track the development of multiple app panels (admin, laundromat, driver, customer) and coordinated across teams.
- Helped in defining service flow logic and coordinated testing phases to ensure a better customer experience.
- Regularly updated stakeholders on project progress and handled feedback

Other Projects
- Reds Plastering (Employee work hours tracking app) - Workforce management
- Skazule (Employee shift and task scheduling app & web) - Workforce management
- MyMD (Consultation app between Doctors and Patient) - Healthcare domain
- Health Staffing (Health workers task scheduling app & web) - Workforce management
- 5+ WordPress Website related to ecommerce domain
- 5+ WordPress Informative Website

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

INTERESTS

Table Tennis   Travel   Chess