Yash Sharma

Technical Project Manager | Sr. Business Analyst | QA Tester | Scrum Master

My Contact

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Address
Noida / Remote

Education

- Business Analysis, International Business
Swinburne University of Technology
Melbourne, AU
2015 - 2016

- Bachelor of Business Administration – BBA IB
Amity University International Business
June 2015 - June 2018

- High School Diploma
Somerville School Business
Commerce, Maths
April 2006 - April 2015

Professional Skills

Project Management:

- Project Planning and Execution
- Cisco Webex for virtual meetings and collaboration
- Proficient in providing user training and technical support for Cisco Webex
- Scope Definition and Management
- Budgeting and Cost Control
- Risk Assessment and Management
- Stakeholder Communication and Management
- Time Management and Scheduling
- Quality Assurance and Quality Control
- Cross-Functional Team Leadership
- Change Management
- Resource Allocation and Management
- Project Documentation
- Reporting and Status Updates
- Conflict Resolution
- Agile Methodologies Implementation
- Sprint Planning and Execution
- Team Performance Monitoring and Improvement
- Client Relationship Management
- Issue Tracking and Resolution
- Project Milestone Tracking

About Me

I am a Technical Project Manager with over 6+ years of experience delivering digital solutions across Web, Android, and iOS platforms. My career includes impactful work at Amazon, where I ensured alignment between technical deliverables and client goals. I specialise in managing complex projects, fostering cross-functional collaboration, and driving innovation through agile methodologies. Passionate about leveraging technology for impactful results, I am committed to continuous learning and excellence in delivering digital transformation projects that meet and exceed business objectives.

Work Experience

Enveu
Technical Project Manager | Sr. Business Analyst | QA Tester

Oct 2024 – Present (Contract)

- Led end-to-end delivery for Web, Android, and iOS, ensuring client alignment.
- Managed daily build releases, QA testing, and bug resolution, ensuring smooth deployments.
- Collaborated on critical issue resolution, overseeing QA to Production transitions.
- Organized daily client meetings, providing project visibility and managing change requests.
- Revised timelines for overdue projects, successfully delivering ahead of schedule.

SkillGigs.com
Project Lead

June 2023 - Sep 2024

- Led project execution & cross-functional teams, ensuring timely delivery.
- Implemented Agile/Scrum, cutting issue resolution time by 30%.
- Managed product backlogs & sprint planning, prioritizing tasks effectively.
- Optimized app performance & bug fixes, boosting user satisfaction by 25%.
- Streamlined release management, ensuring smooth deployments.
- Identified & mitigated risks, keeping projects on track.

Business Analysis:

- Requirements Elicitation and Analysis
- Stakeholder Collaboration
- Data Analysis and Interpretation
- Process Mapping and Modeling
- Use Case and User Story Development
- Business Process Reengineering
- Requirement Documentation (BRD, FRD, etc.)
- Data-Driven Decision Making
- Software Proficiency (e.g., MS Office, Visio)
- User Acceptance Testing (UAT)
- Problem Identification and Resolution
- Regulatory Compliance Knowledge

Scrum Master:

- Scrum Framework Expertise
- Agile Methodologies
- Facilitation of Scrum Events (Sprint Planning, Daily Standups, etc.)
- Team Empowerment and Motivation
- Agile Coaching and Mentorship
- User Story Refinement
- Backlog Management
- Continuous Improvement (Kaizen)
- Cross-Functional Collaboration
- Servant Leadership
- Metrics and Reporting (e.g., Burndown Charts)
- Product Owner Support
- Agile Tool Proficiency (e.g., Jira)
- Risk Assessment and Mitigation
- Stakeholder Communication
- Sprint Review and Retrospective Facilitation

Additional Skills:

- CISCO Webex
- Diagrams and Data Mapping
- Prototype
- Test Cases
- Scenario Documentation
- Request for Information
- Request for Proposal
- Business Intelligence
- Minutes of Meeting
- User Journey
- Site Speed Optimization
- Sanity.io
- Figma
- Adobe Suite
- Marketing Management
- Leadership Skills
- Presentation Skills
- SaaS
- CCaaS
- Digital Cloud
- DevOps
- Mobile App Development (iOS & Android)

IMCS Group
Technical Project Manager | Sr. Business Analyst | Scrum Master
Oct 2021 - May 2023

- Developed insights using BI tools, tracking key metrics to optimize product performance.
- Led cross-functional teams in product development, applying Agile methodologies for seamless execution.
- Managed SDLC for web & mobile applications.
- Oversaw testing & traceability matrices, ensuring business requirements were met throughout the project lifecycle.
- Led and mentored Business Analysts, fostering collaboration and high-performance teams.
- Owned project delivery, ensuring scope, timeline, and budget adherence.
- Managed stakeholder relationships, negotiating requirements and aligning expectations.
- Identified risks & implemented mitigation strategies, ensuring seamless execution.
- Utilized Agile (Scrum, Kanban) & project management tools (JIRA, Confluence, Webex, Figma, Sanity.io) to enhance efficiency.
- Facilitated Scrum ceremonies, driving Agile best practices and continuous improvement.
- Bridged the gap between technical & business teams, ensuring transparency and collaboration.

Amazon
Technical Project Manager | Sr. Business Analyst | Scrum Master
June 2020 - Sept 2021

- Led end-to-end project lifecycles, ensuring timely delivery and business alignment.
- Applied Agile to optimize workflows and boost productivity.
- Developed project roadmaps, managed resources, and tracked KPIs for efficiency.
- Collaborated with global teams, driving stakeholder engagement and alignment.
- Facilitated Scrum ceremonies, ensuring Agile best practices and continuous improvement.
- Managed risks and implemented mitigation strategies, ensuring seamless execution.
- Championed process improvements, enhancing automation and delivery speed.

Softcom System Inc
Project Manager | Business Analyst | Scrum Master
July 2018 - May 2020

- Gathered and documented requirements aligning with business goals.
- Managed projects end-to-end within scope, time, and budget.
- Led Agile ceremonies to ensure smooth workflows.
- Developed user stories and impact analyses for technical solutions.
- Identified risks and planned resources for successful execution.