

## SHIVAM SHUKLA

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### PROFESSIONAL SUMMARY

**Quality Assurance Engineer with 3+ years of experience in Manual & Automation Testing across Life Insurance, E-commerce, and Banking domains (LOS & LMS). Proficient in Selenium, TestNG, API Testing using Postman, SQL for Database Testing, and JIRA for defect tracking.** Hands-on experience with Agile methodology, Java, and performance testing using JMeter. Proven ability to deliver robust test coverage, collaborate across teams, and ensure product quality.

### KEY SKILLS

- Testing: Manual Testing, Automation Testing, Functional Testing, Regression, Smoke, Sanity Testing
- **Automation Tools: Selenium WebDriver, TestNG, Maven, Cucumber BDD**
- API & Performance Testing: Postman, REST Assured (Basic), JMeter
- **Programming: Java (OOPs, Collections, Exception Handling, Java 1.8 features)**
- **Database: SQL, MySQL**
- Tools & Platforms: JIRA, Git, Jenkins (basic), Agile/Scrum
- Frameworks: Hybrid (Data-driven & Keyword-driven), Page Object Model (POM)
- Version Control: Git
- **Test Management: Test Case Design, Test Execution, Bug Reporting**
- **CI/CD: Basic knowledge of Jenkins and Maven**

### CERTIFICATIONS

- ISTQB-Certified (CTFL)
- 4x Tosca Certified

### PROFESSIONAL EXPERIENCE

- **360 delta service pvt ltd. |**
- **Quality Assurance Engineer**
- **Jan 2022 – Present**

#### •SINAPSI (Life Insurance Domain)

- Analyzed requirements and designed functional test cases.
- **Performed Sanity, Smoke, Regression, and Functional Testing.**
- Wrote and executed test cases using Selenium + TestNG.
- **Participated in Agile ceremonies like sprint planning and retrospectives.**
- Conducted bug reporting and tracking via JIRA.

- **Hospital Management System (Healthcare Domain)**
  - Tested web application functionalities like patient records, billing, and scheduling.
  - Performed Database Testing (SQL) and API Testing (Postman).
  - **Reported defects with screenshots/logs for clear traceability.**
  - Participated in daily stand-ups and weekly QA reviews.
- Axis Bank – LOS/LMS System (Banking Domain)
  - **Automated regression test cases using Selenium WebDriver & TestNG.**
  - Collaborated with developers to resolve critical bugs.
  - Created and maintained test scripts and test documentation.
  - Reported and tracked defects using JIRA.

## EDUCATION

- B.Sc. in Mathematics, M.K.S.D. Mahavidyalay, Pratapgarh, UP – 67%
- 12th: S.S.K.N.I.C, Jaunpur – 65%
- 10th: R.K.V.M, Arang, Raipur – 84%

## ACHIEVEMENTS & HIGHLIGHTS

- **Reduced bug leakage by 30% through improved regression suite.**
- Successfully mentored 2 junior QA engineers on automation best practices.
- **Recognized for delivering 100% test coverage on key insurance modules.**

## DECLARATION

I hereby declare that the information provided is true to the best of my knowledge.

Date: 31/03/2025 | Place: Noida | Signature: Shivam Shukla