

# RUKSAR AHMAD

Mobile No: +91 9651786735

Email ID: [ruksarahmad@gmail.com](mailto:ruksarahmad@gmail.com)

LinkedIn: <https://www.linkedin.com/in/ruksar-ahmad-5a4985155>

## Profile Summary

Seasoned IT professional with 7+ years of experience in Software Quality Assurance (SQA) specializing in Black Box Testing techniques. Proficient in API testing and performance testing, manual database testing, and automation using Selenium WebDriver, Test NG with POM, Hybrid and Cucumber frameworks.

### Key Expertise:

- ✓ Hands-on experience in SDLC phases, including analysis, design, testing, and maintenance, with proficiency in both Waterfall and Agile methodologies.
- ✓ Skilled in requirement analysis, test planning, test case creation & execution, and defect management using Test Management Tools.
- ✓ Extensive experience in Black Box Testing (GUI, Functional, Compatibility, Regression, Smoke, Sanity, Usability, Globalization, etc.) across web, Windows-based, and mobile applications.
- ✓ Adept at ensuring data accuracy through database testing, error validation through log monitoring, and ensuring software reliability.
- ✓ Strong ability to translate business requirements into effective testing strategies and provide review feedback on BRDs and FSDs.
- ✓ Experienced in project management, facilitating reviews, coordinating with stakeholders, and ensuring timely delivery of high-quality software.

### Domain Expertise:

Media and Entertainment, Education Technology, Marketplace and E-commerce, CMS, Healthcare, Financial Technology, Travel and Hospitality, Communication and Collaboration, Enterprise Resource Planning (ERP), Cloud Computing and Storage, Block chain Technology, Real Estate and Property Management.

## Professional Experience

### Senior Quality Analyst

AppSquadz Software PVT LTD | Noida, India

Jan 2023 – Present

Project Details: Waves PB | VIDEOCRYPT | EDUCRYPT | TV9 | Money 9 | Narayana Group | Physics Galaxy | UPSC Guide.

### Software Test Engineer

LogiClump Technologies PVT LTD | Noida, India

Oct 2021 – Jan 2023

Projects Details: Space Hero | Shopi Go | EaseMyPuja | Meaticious | Champ Cash | Trading Club | NFC-Tool | Darshan Wish Guruji | Heetsmart | Rentup | Value Connect | Wecom | WinproFX | Swag | RTM Prime | Story Live.

### Senior QA Engineer

QA Galaxy Software Services PVT LTD | Noida, India

Sep 2017 – March 2021

Formerly Logon Loop Software Services PVT LTD | Noida, India

Projects Details: Clear Captions | MindStaQ | Orgill | Orgill.ca | The LionsPrep | London Lodger | Mentored App | RPA Talent | HHC Home Hardware Center.

## Roles & Responsibilities

- ✓ Analyzed project requirements and designed comprehensive test cases for various testing levels, ensuring thorough coverage.
- ✓ Created, maintained, and reviewed critical test artifacts, including Test Cases, Test Scenarios, Test Plans, and Defect Reports, ensuring alignment with project goals.
- ✓ Conducted various testing types, such as Functional, Smoke, Integration, Regression, Compatibility, Sanity, Ad Hoc, and Performance Testing, tailored to project requirements.
- ✓ Trained and mentored team members in project-specific domains and QA best practices, enhancing team efficiency and knowledge sharing.
- ✓ Prepared and shared detailed Testing Status Reports with project stakeholders, fostering transparency and collaboration with clients and development teams.
- ✓ Actively participated in all project-related meetings, including Sprint Grooming, Sprint Planning, Retrospectives, and Project Roadmap discussions, contributing valuable insights.
- ✓ Worked closely with developers to address and resolve defects identified during testing, ensuring timely fixes.
- ✓ Led the QA team, monitored daily project status, and ensured seamless coordination for achieving project milestones.
- ✓ Managed test execution and coordinated with the development team for bug fixes, generating comprehensive Test Execution Reports.
- ✓ Regularly discussed project status, identified issues, and shared defect reports with the team. Provided clients with weekly status updates, ensuring delivery of stable application builds.

## Technical Skills

<b>Programming Language</b>	PHP, Core Java Basic, HTML and CSS for Web Technology
<b>Database</b>	MYSQL
<b>Manual Testing Area</b>	Manual Testing (STLC, Writing Test Cases, Bug-Report, Test Case Execution), API Testing, Functional Testing and Regression Testing.
<b>Automation Testing</b>	Selenium, API Rest Assured, Test NG, Data Driven Testing by using Apache POI, POM, Cucumber by using gherkin.
<b>Defect Tracking Tools</b>	JIRA, Taiga, Trello, VSTS, Version One, Test Rail & Click up
<b>Operating System</b>	Windows, Linux and MAC OS
<b>Testing Platform</b>	Web App, Mobile App (Android & iOS), Desktop App, TV (Android TV, iOS TV, Samsung, LG, JIO TV & Roku TV )
<b>Analytics &amp; Logs</b>	Matomo for analytics, , Vysor, Android Studio & ADB, Xcode, Sonarcube
<b>Personal Productivity</b>	MS Office, MS World, Google Drive
<b>Communication Tools</b>	Slack, Skype, Team, Zoom & Google Meet etc.
<b>Build Platform</b>	We Transfer, Google Drive, Google Play store, Test Flight

Education

Qualification	Institute	Location	Completion Date	Marks (%)
MCA (Master of Computer Application)	AKTU	Prayagraj, UP	June 2015	79.98
BCA (Bachelor of Computer Application)	IGNOU	Prayagraj, UP	June 2012	58.17
Intermediate (12th)	UP Board	Pratapgarh, UP	June 2009	51
High School (10th)	UP Board	Pratapgarh, UP	June 2007	65.84

Certification:

Sam Infratech PVT LTD (SIPL)

Completed 3 Months Professional Training Program as Web Development PHP & WordPress (March-2015-June 2015) from SIPL PVT LTD at Lucknow UP India.

Project Details:

1. Waves PB OTT

**Role:** Software Manual and Automation Test Engineer  
**Duration:** Feb 2024 – Present

Project Description:

Waves OTT is a next-generation over-the-top (OTT) platform offering on-demand content such as movies, TV shows, live channels, radio, and live events. It supports multiple user profiles, subscription plans, personalized content recommendations, live streaming, and advanced push notification systems across web and mobile platforms.

Responsibilities (Manual Testing):

- ✓ Conducted functional, regression, and integration testing for subscription flows, live events, and user profile management.
- ✓ Tested live event scheduling, playback functionality, and push notification redirection.
- ✓ Validated user-specific content delivery, including region-based ads and recommendations for both adult and kids' profiles.
- ✓ Performed compatibility testing across browsers (Chrome, Firefox, Edge, and Opera) and devices.
- ✓ Verified database integrity and performed data validation for subscriptions and user activity using **MySQL**.
- ✓ Identified and documented bugs using tools like **Click up**, ensuring timely resolution with developers.

Responsibilities (Automation Testing):

- ✓ Developed and executed test scripts for web application testing using **Selenium WebDriver** with **TestNG**.
- ✓ Automated key test cases for subscription management, payment flows, and user login scenarios using the **Page Object Model (POM)** framework.
- ✓ Integrated automation scripts with test management tools for seamless execution and reporting.
- ✓ Conducted API testing using **Postman** and automated API validation using **Rest Assured** for key features like subscription validation and user profile updates.
- ✓ Implemented data-driven testing using **Apache POI** to validate workflows with multiple data sets.

### **Tools and Technologies Used:**

- ✓ **Automation Frameworks:** Selenium WebDriver, TestNG, POM, Rest Assured, Apache POI
- ✓ **Manual Testing Tools:** Postman, Click up
- ✓ **Browsers:** Chrome, Firefox, Edge, Opera
- ✓ **Databases:** MySQL
- ✓ **Platforms:** Windows, Mac, and Linux

## **2. EduCrypt - EdTech Domain**

**Role:** Software QA Engineer

**Duration:** July 2023 – Feb 2024

### **Project Description:**

EduCrypt is a secure e-learning platform that provides end-to-end encryption for educational content delivery. The platform ensures secure access to study materials, videos, and assessments, protecting intellectual property and enhancing user privacy. It serves educational institutions, corporate training providers, and independent educators by integrating secure video streaming, encrypted content sharing, and access control mechanisms.

### **Responsibilities (Manual Testing):**

- ✓ Performed functional testing of core features, including content encryption, access control, and secure video playback.
- ✓ Verified user authentication and role-based access control for students, teachers, and administrators.
- ✓ Conducted cross-platform compatibility testing for web and mobile applications.
- ✓ Validated the performance of encryption and decryption workflows under different network conditions.
- ✓ Ensured secure file sharing functionality by testing content upload, download, and access restrictions.
- ✓ Collaborated with the development team to resolve issues related to content playback and DRM integration.
- ✓ Documented and tracked defects using **JIRA** and provided regular test summary reports to stakeholders.

## **3. VideoCrypt – Video Management Solution**

**Role:** Software QA Engineer

**Duration:** Feb 2023– June 2023

### **Project Description:**

VideoCrypt is a secure content delivery platform that provides advanced video encryption, watermarking, and DRM (Digital Rights Management) solutions for streaming and on-demand video content. It ensures content protection against piracy and unauthorized distribution, offering integration with OTT platforms, broadcasters, and content creators.

### **Responsibilities (Manual Testing):**

- ✓ Performed end-to-end testing of video encryption workflows, including key management, content upload, and playback.
- ✓ Conducted functional testing for encryption and decryption modules to ensure secure delivery of content.
- ✓ Validated watermarking implementation for forensic tracking and tested the robustness of watermarked content against various attacks.
- ✓ Executed cross-browser and cross-device compatibility testing for video playback on web and mobile platforms.

- ✓ Tested API functionality for encryption, playback licensing, and analytics using **Postman**.
- ✓ Documented and reported bugs using **JIRA**, collaborating closely with developers for timely resolution.

#### Tools and Technologies Used:

- ✓ **Performance Testing Tools:** JMeter
- ✓ **DRM Solutions:** Widevine, FairPlay, PlayReady
- ✓ **Languages:** Java, SQL
- ✓ **Browsers:** Chrome, Firefox, Edge
- ✓ **Platforms:** Windows, Mac, and Linux

#### Personal Information

<b>Date Of Birth</b>	08 June 1991
<b>Gender</b>	Male
<b>Marital Status</b>	Married
<b>Language Known</b>	English, Hindi & Urdu
<b>Nationality</b>	Indian
<b>Passport</b>	J9793035
<b>Permanent Address</b>	Tejgarh, Pratapgarh UP (230137)
<b>Current Address</b>	Noida, (201301)
<b>Relocation</b>	Yes, Open for all locations
<b>Joining Time</b>	30 Days

#### Declaration:

I hereby declare that all the above statements are true, complete and correct to the best of my knowledge and belief.

Date:

Ruksar Ahmad

Place: Noida