



DEEPAK KUMAR

QUALITY ANALYST

CONTACT: +918168822096

dk778649@gmail.com

SKILLS

| Manual Testing |

| Mobile App Testing |

| Salesforce Testing |

| Test Case Creation |

| Agile Methodologies |

| Cross-Browser Testing |

| Functional Testing |

| Regression Testing |

| Katalon |

| Build Acceptance Testing |

| Payment Gateway Testing |

ABOUT ME

Detail-oriented and experienced Manual Tester with over 3 years 4 months of hands-on experience in manual testing, test case creation, and defect tracking. Adept at identifying bugs, enhancing software quality, and ensuring seamless user experiences. Seeking to leverage my skills in a dynamic team, aiming to contribute to the delivery of high-quality software products and drive continuous improvement in testing processes.

EXPERIENCE



2022(Jan)-Currently working

Quality Analyst

BeSpoke QA Technologies, Zirakpur, India

- Responsible for writing and execution of **functional & Non-functional** test cases of assigned module.
- Owned and tracked the bugs status in every release cycle and involved in defining the status of the bugs.
- Verifying the bugs/issues in the application to ensure that they have been rectified to closure and there are **no open ripple effects** arising out of any bug closure.
- Attention in detail and consistent follow-through to assure bugs are resolved.
- Performed testing on different operating system Android, iPad, Mac Lion, Mac 10.5, Windows 7, Windows 8.1 and Windows 10.
- Performed the **regression testing** to check for any new bugs, which may have got introduced in to the system/project as a result of the previous bug fixing cycle.

PROFESSIONAL EXPERIENCE:

Nextbee

Technology: Manual Testing, Katalon

OS Used: Desktop, Windows, Mac

Tools Used: Team Viewer, Jira

Role: Quality Analyst.

Nextbee is the leading platform marketing promotions platform for businesses with a social-media-savvy audience.

Cisco – NGF (Next Gen Forecast)

Technology: Manual Testing, UI Path Testing, Salesforce Testing

OS Used: Desktop, Windows, Mac

Tools Used: QTest, Jira

Role: Sr. Quality Engineer.

It builds more accurate route exhaustion **rate forecasts for improved budgeting and network** cost control.

EDUCATION

- **K.M govt. College Narwana, Kurukshetra University 2021**
| 2016- 2019 | Bachelor of Commerce (Professional) |
- **Govt. Sr. Sec. School, Jind, Haryana**
| 2014-2016 | XI - XII |
- **The Apex High School, Jind, Haryana**
| 2014 | (Grade I - X) |

HOBBIES

| Trekking | Travelling | Fitness |