Tushit Shukla

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Summary

Dynamic and result-oriented Scrum Master keen to pursue roles preferably in the Information Technology sector with a focus on leveraging expertise in Agile methodologies, Scrum framework, Project Management, Business Analysis, and End-to-End Project Execution to drive efficiency and success. Targeting roles ideally in Hyderabad for the right career prospects.

Professional Summary

- Experienced Scrum Master with 3 years of expertise in Agile Project Management, specializing in Scrum and Kanban methodologies, ensuring seamless execution of end-to-end projects from planning to deployment and production support.
- Adept at facilitating Agile ceremonies (Daily Stand-ups, Sprint Planning, Sprint Review, and Retrospectives), coaching teams on Agile best practices, and fostering a collaborative and high-performing team culture.
- Skilled in Jira management, including configuring boards, workflows, dashboards, backlog refinement, and sprint tracking, ensuring optimal project visibility and continuous improvement through velocity and burndown analysis.
- Expertise in stakeholder management and risk mitigation, working closely with Product Owners, Developers, QA teams, and Leadership to align priorities, resolve dependencies, and proactively address impediments impacting delivery.
- Proven ability to remove blockers, enhance team efficiency, and drive Agile maturity, ensuring self-organized teams that continuously improve delivery timelines and productivity while maintaining Agile discipline.
- Hands-on experience in incident management using ServiceNow, ensuring timely resolution of critical issues, improving system reliability, and contributing to process enhancements that optimize service efficiency.

Key Skills

Agile Project Management	Stakeholder Management	SAFe (Scaled Agile Framework)
Scrum Framework	Conflict Resolution	CI/CD pipeline
Sprint Planning & Execution	Risk Mitigation	Continous improvement
Jira & Confluence	Agile Coaching & Facilitation	KPI tracking

Professional Experience

Wipro Limited   July 2022 - Present
Scrum master

- **Agile Implementation & Facilitation**: Leading Agile teams, facilitating Scrum ceremonies, and fostering collaboration to enhance Agile adoption and efficiency.
- **Project & Sprint Management**: Managing project execution, defining scope, tracking progress, and ensuring seamless coordination across cross-functional teams.
- **Jira Administration & Sprint Optimization**: Configuring Jira boards, tracking sprints, refining backlogs, and analyzing sprint metrics for continuous improvement.
- **Risk Management & Conflict Resolution**: Identifying risks, mitigating dependencies, resolving conflicts, and ensuring smooth execution of Agile projects.
- **Stakeholder Communication & Collaboration**: Liaising with stakeholders, providing updates, aligning priorities, and driving collaboration for successful project execution.
- **KPI Tracking & Performance Optimization**: Monitoring key Agile metrics, analyzing sprint velocity, burndown charts, and team efficiency to improve delivery timelines.
- **Continuous Improvement & Agile Maturity**: Conducting retrospectives, implementing process enhancements, and fostering high-performing, self-organized Agile teams.

Certification Details

- Professional Scrum Master I (PSM I) – Scrum.org | Expertise in Agile Scrum practices, team facilitation, and project management.
- Agile Project Management Fundamentals – Udemy | Comprehensive understanding of Agile methodologies for effective project delivery.
- Certified Scrum Master (CSM) Training – Udemy | Focus on Scrum principles and enhancing Agile team collaboration.
- JIRA Essentials: Mastering Agile Project Management – Udemy | Proficient in using JIRA for Agile tracking, planning, and reporting.
- API Crash Course - Udemy: A Comprehensive Guide to Building, Testing, and Documenting APIs.
- SQL Masterclass 2024: Attained skills in database management, optimization, and complex query development.

Education Details

Bachelor of Technology
Alvas institiue of engineering and technology
April 2018 - July 2022