REKSHIKA MOL M

QA Engineer - STQB Certified | Manual & Automation Testing

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OBJECTIVE

ISTQB Certified Quality Analyst with **2 years** ensuring software quality across **20+** applications on diverse platforms. Expert in applying **ISTQB** principles and methodologies to streamline testing processes and identify critical defects for reliable software. Proven ability to resolve inquiries, enhance customer satisfaction, maintain accurate records, and support/train new staff. **Dedicated** professional with strong **problem-solving** skills and a track record of exceeding client expectations in software quality assurance.

AREA OF EXPERTISE

- Functional & Non-Functional Testing
- End-to-End Testing
- Test Coverage Strategy
- API Testing (REST)
- ISTQB Principles
- STLC Process
- Risk Mitigation
- Python | Java Automation

- Excel – Defect Tracking
- HTML/CSS Validation
- Bootstrap Testing
- MS Office Tools
- Requirement Analysis
- Use Case | User Stories
- Stakeholder Communication
- Project Documentation

- Agile | Scrum
- Jira | Bugzilla
- Selenium | Playwright
- JMeter Performance Testing
- SQL Validation
- Task Scheduling
- Wireframing (Figma)
- Workflow & DFDs

WORK EXPERIENCE

- **Capecom solutions, Nagercoil, Kanyakumari**   **2024 October - 2025 April**
- **Netroxe IT Solutions Pvt Ltd, Technopark, Trivandrum**   **2023 April– 2024 September**

QA Engineer (Manual & Automation)

- Performed **manual** and **automated** quality assurance of web and mobile applications using Selenium and JMeter.
- Created and executed detailed validation **plans** and **test cases** based on business and technical requirements.
- Applied **SDLC** and **STLC** processes to manage QA activities and improve delivery efficiency.
- Conducted various **evaluations** including functional, regression, integration, smoke, cross-browser, and database verification.
- Built and maintained automated scripts with Selenium **WebDriver** to reduce manual work.
- Designed and ran performance assessments using **JMeter** to check system load and response times.
- Followed **ISTQB** standards to enhance test design and track defects more accurately.
- Participated in **Agile** and **Scrum** team meetings such as sprint planning, daily stand-ups, and retrospectives.
- Supported software build processes by validating deployments and identifying issues early.
- Reported and tracked anomalies using **JIRA** and **Bugzilla**, working closely with developers.
- Maintained all QA **documentation** including **test cases, bug reports, and change logs**.
- Assisted with **User Acceptance** Validation by gathering feedback and suggesting improvements.
- Used **HTML**, **CSS**, and Java to inspect and troubleshoot frontend design and functionality.

CERTIFICATION

- **ISTQB** Certified Tester – Foundation Level with proficiency in software testing principles, defect management, and quality assurance methodologies. Skilled in creating and executing test cases, identifying defects, ensuring software meets industry standards, and applying ISTQB concepts to enhance testing efficiency and deliver high quality products.
- **Software Testing**, Garuda Technology, Chennai.

KEY ACHIVEMENTS

- **Successful Project Delivery**: Independently delivered high-quality software releases, ensuring smooth launches and client satisfaction. **ISTQB** Foundation certified.
- **Comprehensive Testing**: **Developed** and **executed** detailed test plans and scripts (functional, non-functional, usability, responsive, UAT), demonstrating **ISTQB** Foundation understanding.
- **Proactive Issue Resolution**: Utilized tools (**Selenium**, **JIRA**, **Bugzilla**) for efficient issue tracking and resolution, informed by **ISTQB** Foundation defect management knowledge.

EDUCATION

- Master of Computer Application   2020 - 2022
  St. Xavier Catholic College of Engineering
  78%

- Bachelor of Computer Application   2017 - 2020
  St. Johns College of Arts and Science
  75%

ADDITIONAL INFORMATION

- **Core Competencies**: Facilitation, Training, Communication, Collaboration, Presentation Skills, Instructional Support, Adaptability, Patience, Accuracy, Technical Acumen, Detail- Oriented, Project & Time Management, Scripting, Multitasking, Analytical Mindset, Problem-Solving, Team Handing
- **Training**: Placement at Neonicz Software Solutions,Technopark,Trivandrum
- **Languages**: English, Tamil
- **DOB**: 27 April 2000
- **Visa Status**: Visit
- **Passport**: Y2020131